



OWNER'S MANUAL

MONITOR SIGNAGE

Please read this manual carefully before operating your set and retain it for future reference.

MONITOR SIGNAGE MODELS M2901S M3801S

www.lg.com

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 Image sticking is a phenomenon that exhibits temporary retained image or permanent "ghost" image, due to the prolonged display of static images, which causes chemical or electrical damage on the display components.

- It is recommended to avoid displaying a fixed static image which is the most common cause of image sticking.
- When a displayed image is not required, it is recommended to display a Dynamic Image, or an Active moving Screen Saver.
- Typical Example of Image Sticking
- For general usage, such as television broadcasting, image sticking can occur on channel numbers or logos displayed in a fixed position for long periods of time.
- 2) The displays used at airports and other public transportation stations for displaying customer information, tend to have the same image or similar contents. Image Sticking occurs when this type of format or content is used for a long period of time.
- 3) Letter box format is consistently used with DVD or VCR.
- 4) When OSD (On Screen Display) such as "Menu" is consistently present on the screen.
- Power down the product for a period of time that matches that which caused the issue.
 For example, if image sticking occurred after one hour with certain static image, it will take one hour to eliminate.
- This phenomenon is common to all manufactures and in consequence the manufactures warranty does not cover the product bearing this phenomenon.

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Using the Remote Control

Name of the Remote Control Buttons



Inserting batteries into remote control.



1. Open the battery compartment cover on the back side and install the batteries matching correct polarity (+ with +,- with -)

- 2. Install two 1.5 V AAA batteries. Don't mix old or used batteries with new ones.
- 3. Close cover.
- 4. To remove the batteries, perform the installation actions in reverse.

Name and Function of the Parts

* The product image in the user's guide could be different from the actual image.





- **HDMI IN Ports** : HDMI signal to HDMI port with HDMI cable.
- **RGB IN/OUT** : RGB signal to RGB port with RGB cable.
- SEXT. IR : External IR
- **RS-232C Serial IN/OUT Port**: Connect to the RS-232C port on a PC. For control the another set, connect a RS-232C Cable from RS-232C out port to another set's RS-232C input port.
- S RJ45(eZNET) Port : Connect the LAN cable for eZNET Manager control.
- **6** Power Switch : AC Power On/Off Switch
- AC Power Connector : Connect the power cord

When Connecting to your PC



First of all, see if the computer, product and the peripherals are turned off. Then, connect the signal input cable.

(A) When connecting with the D-Sub signal input cable.



 (B) When connecting with the HDMI signal input cable (not included).



(C) When connecting with the HDMI to DVI signal input cable (not included).





Connect the power cord.





 If HDMI signal of input device is abnormal, Something wrong phenomenon or no signal can happen on screen.



Connect the LAN cable and install the eZ-Net Manager program on the CD-ROM. For more information about the program, please refer to eZ-Net Guide in the enclosed CD-ROM.

Daisy Chain Monitors

Use this function when displaying ANALOG RGB inputs of a PC to the other product.

· To use different products connected to each other

Connect one end of the signal input cable(15-pin D-Sub Signal Cable) to the RGB OUT connector of product 1 and connect the other RGB IN connector of other products.



VESA FDMI wall Mounting

This product supports a VESA FDMI compliant mounting interface. These mounts are Purchased separately and not available. Refer to the instructions included with the mount for more info



Screen Adjustment options



| 0 | Power Button | Press this button to turn on the power. Press this button again to turn it off. | | |
|---|-----------------|--|--|--|
| 2 | Power Indicator | • This Indicator lights up green when the display operates normally (on mode). If the display is in sleep (Energy Saving) mode, this indicator color changes to red. | | |
| 8 | MENU Button | Use this button to show/hide the OSD (On Screen Display) menu screen. | | |
| 4 | OSD Select / | Use this button to select an icon or adjust the setting in the OSD screen. | | |
| | Adjust Button | ▼▲ OSD Menu Navigation up and down | | |
| | | \blacksquare : Aspect Ratio Hot key (TOP \rightarrow Bottom \rightarrow Stretch) | | |
| | | Select Menu Item, Decrement Value Select Menu Item, Increment Value | | |

Screen Adjustment options

| 5 | SOURCE Button | To change input source depending on connected signal. Press the SOURCE button on the remote control to select the input signal. Or, press the SOURCE button on the bottom of the product. |
|---|---------------|--|
| | | HDMI signal 🔶 D-Sub Signal |
| 6 | IR Receiver | • This is where the unit receives signals from the remote control. |
| 7 | Auto Config | • Automatic adjustment function.(Operational for the analog signal only) |

🕽 OSD Menu



Adjusts screen brightness, contrast and color that you prefer.



Adjusts the timer options



Adjusts the OSD menu position.

Adjusts Set ID and Set Network.



UTILITY

OSD(On Screen Display) The OSD function enables you to adjust the screen status conveniently since it provides graphical presentation.

How to adjust the OSD (On Screen Display) screen





Press the **MENU** Button, then the main menu of the OSD appears.



To access a control, use the Buttons.



When the icon you want becomes highlighted, press the Button.



Use the Buttons to adjust the item to the desired level.



Accept the changes by pressing the **SET** Button.



Exit the OSD by pressing the **EXIT** Button.

How to adjust the screen automatically

Press the AUTO button on a remote Control in the PC analog signal. Then optimal screen settings will be selected that fit into the current mode. If adjustment is not satisfactory, you can adjust the screen manually.

Auto Config



| | 1 |
|------|----|
| | ι. |
| | ι. |
| | ι. |

Adjusting Screen Color

| Picture Picture Picture I I I I | |
|--|-------|
| Mode Brightness Contrast Color Temp Normal | |
| Color Temp Normal | |
| Color Temp Normal | |
| | |
| | |
| | |
| Screen > | |
| ▲ Move ▲ Select MENU Back | |
| | |
| Brightness To adjust the brightness of the screen. | |
| Contrast Adjust the difference between the light and dark levels in the pic | ture. |
| Color Temp Color Settings | |
| | |
| Picture <u>Le</u> (1) <u>r</u> | |
| Brightness | |
| Color Tomp | |
| | |
| | |
| Picture Reset > | |
| Screen > | |
| ✓► Move ♦ Select MENU Back | |
| Normal : Slightly bluish white. | |
| • Cool : Slightly purplish white | |
| • Warm · Slightly reddish white | |
| • User : Select this ontion to use the user-defined settings | |
| | |
| Picture 🖵 🕘 🚺 🚍 | |
| Brightness | |
| Contrast | |
| Color Temp User | |
| User - R | |
| User - G | |
| | |

Red / Green / Blue

Screen

▲► Move

Set your own color levels.

> ♦ Select MENU Back

Adjusting Screen Color

Picture Reset Return Picture Mode, Color Temp to the default factory Settings.

Screen

Adjust the screen video.

| Screen | | |
|---------------|--------|-----------|
| ARC | | Stretch |
| Auto - Config | | > |
| H - Position | | |
| V - Position | | |
| Clock | | |
| Phase | | |
| Screen Reset | | > |
| ▲► Move | Select | MENU Back |

| ARC | To select the image of the screen.(TOP Bottom Stretch) (M2901S : Case input resolution 1360 x 768) TOP : It's composed of 480 line from 1 line of Vertical. Bottom : It's composed of 768 line from 481 line of Vertical. (M3801S : Case input resolution 1920 x 1080) TOP : It's composed of 502 line from 1 line of Vertical. Bottom : It's composed of 1080 line from 503 line of Vertical. | | |
|--------------|--|--|--|
| XGA Mode | (RGB PC input only) : For more improved pr better picture quality, select the same mode corresponding to computer resolution. | | |
| Auto-Config | (RGB PC input only) : This button is for the automatic adjustment of the screen position, clock and phase. This function is available for analog signals only. | | |
| H-Position | (RGB PC input only) : Moving the screen position horizontally. | | |
| V-Position | (RGB PC input only) : Moving the screen position vertically. | | |
| Clock | (RGB PC input only) : To minimize any vertical bars or stripes visible on the screen background. The horizontal screen size will also change. This function is available for analog signals only. | | |
| Phase | (RGB PC input only) : To adjust the focus of the display. This item allows you to remove any horizontal noise and clear or sharpen the image of characters. This function is available for analog signals only. | | |
| Screen Reset | Return Screen Mode to the default factory Settings. | | |
| Note . | In Stretch/Bottom Mode, Something wrong phenomenon can happen on screen. (ex : Horizontal stripes noise) Stretch Mode is mode for service. | | |

Adjusting the Time function

| Time | | 🖵 🕘 🗊 📼 |
|--------------|--------|-----------|
| Clock Hour | | 00 |
| Clock Minute | | 00 |
| Week Day | | FRI |
| On/Off Timer | | > |
| Sleep Time | | Off |
| Auto Sleep | | Off |
| Power Saving | | > |
| <► Move | Select | MENU Back |

Clock HourIf the current time is incorrect, reset the clock manually.Press the the ◀ ► button to set the hour(00 to 23).

- Clock Minute If the current time is incorrect, reset the clock manually. Press the the ◀ ► button to set the minutes(00 to 59).
- Week DayIf the current day is incorrect, reset the day manually.Press the the ◀ ► button to set the day(MON, TUE, WED, THU, FRI, SAT, SUN).
- **On/Off Timer** The off time automatically switches the set to standby at the pre-set time.

| ON / OFF TIMER | 🖵 🕘 🚺 🖻 |
|------------------|-----------|
| Schedule | Everyday |
| On Hour | 00 |
| On Minute | 00 |
| On Timer Enable | Off |
| Off Hour | 00 |
| Off Minute | 00 |
| Off Timer Enable | Off |
| ◄► Move | MENU Back |

- Schedule : Use the user-defined settings. (Everyday, MON, TUE, WED, THU, FRI, SAT, SUN).
- On Hour : Use the user-defined settings.(00 to 23)
- On Minute : Use the user-defined settings.(00 to 59)
- On Timer Enable : Use the user-defined settings.(On, Off)
- Off Hour : Use the user-defined settings.(00 to 23)
- Off Minute : Use the user-defined settings .(00 to 59)
- Off Timer Enable : Use the user-defined settings.(On, Off)



- In the event of power interruption (disconnection or power failure), the clock must be reset.
- Once the on or off time is set, these functions operate daily at the preset time.
- Off time function overrides On time function if they are set to the same time.
- · When On time is operated, input screen is turned on as it was turned off.

Adjusting the Time function

| Time | 🖵 🕘 🗊 🚍 |
|--------------|------------------|
| Clock Hour | 00 |
| Clock Minute | 00 |
| Week Day | FRI |
| On/Off Timer | > |
| Sleep Time | Off |
| Auto Sleep | Off |
| Power Saving | > |
| ▲► Move | Select MENU Back |

Sleep Time The power is automatically turned off when the time set by a user is passed. Press the the ◀ ► button to set the time(Off, 10, 20, 30, 60, 90, 120, 180, 240).

Auto Sleep If Auto Sleep is active and there is no input signal, the set switches to off mode automatically after about 10 sec. ON : Automatically turn the product On/Off at preset times. OFF : Disable the On/Off Time function.

Power Saving This screen brightness adjusting menu helps you save energy.

| POWER SA | VING | | i 🖻 |
|------------|--------|---------|-----|
| Level | | Off | |
| On Hour | | 00 | |
| On Minute | | 00 | |
| Off Hour | | 00 | |
| Off Minute | | 00 | |
| | | | |
| | | | |
| ▲► Move | Select | MENU Ba | ick |

- Level : Total 4 screen brightness levels are provided.
 - Off : 100% light
 - Level 1 : 80% light
 - Level 2 : 60% light
 - Level 3 : 40% light
- On Hour : Use the user-defined settings.(00 to 23)
- On Minute : Use the user-defined settings.(00 to 59)
- Off Hour : Use the user-defined settings.(00 to 23)
- Off Minute : Use the user-defined settings.(00 to 59)
- * On/Off Hour and Minute: Enables to automatically turn on/off the power saving option at a scheduled time.
- * The power saving option becomes in effect only during the scheduled time frame.

i

Adjusting OSD image

| OSD | | |) (| |
|--------------|--------|-----|----------------|---|
| H-Position | | | | |
| V-Position | | | _ | |
| Display Time | | Off | | |
| Information | | > | | |
| | | | | |
| | | | | |
| | | | | |
| <► Move | Select | ME | NU Back | (|

H-Position Moving the OSD screen position horizontally.

V-Position Moving the OSD screen position vertically.

Display TimeTo set the period of time that the OSD is displayed on the screen.
(Available times : Off, 15, 30, 45, 60second.)

Information This menu shows the input source and software version of the product.

| Information | , (| | (i) 🖻 |
|--|--|--------|-------|
| <information></information> | | | |
| Source : RGB Reso H Fre V Fre Version : LG 0 | l : 1280 x 102 eq : 64 KHz eq : 60 Hz .20 | 24(P) | |
| ▲► Move | Select | MENU B | ack |

Selecting the UTILITY

| UTILITY | 🖵 🕘 🚺 🖻 |
|------------------|-----------|
| Set ID | 1 |
| Power Indicator | On |
| DPM Select | Off |
| Pixel Shift | Off |
| Network Setup | > |
| Factory Reset | > |
| ▲► Move ♦ Select | MENU Back |

- Set ID
 You can assign a unique Set ID NO (name assignment) to each product when several products are connected for display. Specify the number (1 to 99) using the ◄ ► button and exit. Use the assigned Set ID to individually control each product using the Product Control Program.
- Power Indicator Use the function to the set power indicator on the front side of the product to On or Off.
- DPM Select A user can choose to turn the power saving mode on/off.
- Pixel Shift A user can choose to turn function.
- Network Setup Setup network information.



- Network Select : Sets up network connections.
 - RS-232 : Enable communication via Serial.
 - LAN : Enable communication via Ethernet.
- DHCP : Allocates and sets up IP automatically.
- Manual : Sets up IP address, Gateway, Subnet Mask, Primary DNS and Secondary DNS. The setup process is complete when you select Execute, and "IP Setup Completed" is displayed at the bottom of the screen. While "Wait for IP Setup" is displayed, you cannot use the local keys and remote control. "Wait for IP Setup" is displayed for up to 40seconds.

Adjusting UTILITY



*If Network Select is set to Serial, DHCP and Manual are disabled.

Factory Reset Select this option to return to the default factory settings.

Troubleshooting

| No image is displayed | | | | | | |
|--|--|--|--|--|--|--|
| • Is the product power cord connected? | • See if the power cord is properly connected to the outlet. | | | | | |
| Is the power indicator light on? | See if the power switch is turned on.May need service. | | | | | |
| • Power is on, power indicator is green but the screen appears extremely dark. | Adjust brightness and contrast again.Backlight may need repair. | | | | | |
| The power indicator Red? | If the product is in power saving mode, move the mouse or press any key. Turn both devices off and then back on. | | | | | |
| • Does the 'Out of range' message appear? | The signal from the PC (video card) is out of the vertical or horizontal frequency range of the product. Adjust the frequency range by referring to the Specifications in this manual. * Maximum resolution M2901S RGB : 1360 x 768 @ 60 Hz HDMI/DVI : 1360 x 768 @ 60 Hz M3801S RGB : 1920 x 1080 @ 60 Hz HDMI/DVI : 1920 x 1080 @ 60 Hz | | | | | |
| Does the 'no signal' message appear? | The signal cable between PC and product is not connected. Check the signal cable. Press the 'SOURCE' menu in the remote Control to check the input signal. | | | | | |

'Unknown Product' message appears when the product is connected.

• Did you install the driver?

• Install the product driver, which is provided with the product, or download it from the web site. (http://www. lg.com)

Troubleshooting

| The screen imag | ge looks abnormal. |
|--|---|
| Is the screen position wrong? | D-Sub analog signal - Press the "AUTO" button in the remote control to automatically select the optimal screen status that fits into the current mode. If adjustment is not satisfactory, use the Position OSD menu. See if the video card resolution and frequency are supported by the product. If the frequency is out of range, set to the recommended resolution in the Control Panel - Display - Setting menu. |
| • Do thin lines appear on the background screen? | • D-Sub analog signal - Press the "AUTO" button in the remote control to automatically select an optimal screen status that fits into the current mode. If adjustment is not satisfactory, use the Clock OSD menu. |
| Horizontal noise appears or the characters look blurred. | • D-Sub analog signal - Press the "AUTO" button in the remote control to automatically select an optimal screen status that fits into the current mode. If adjustment is not satisfactory, use the Phase OSD menu. |
| The screen is displayed abnormally. | • The proper input signal is not connected to the signal port. Connect the signal cable that matches with the source input signal. |

After-image appears on the product.

- After-image appears when the product is turned off.
- If you use a fixed image for a long time, the pixels may be damaged quickly. Use the screen-saver function.

Troubleshooting

Screen color is abnormal.

- Screen has poor color resolution (16 colors).
 - Set the number of colors to more than 24 bits (true color) Select Control Panel - Display - Settings - Color Table menu in Windows.
- Screen color is unstable or mono-colored.
- Do black spots appear on the screen?
- Check the connection status of the signal cable. Or, re-insert the PC video card.
- Several pixels (red, green, white or black color) may appear on the screen, which can be attributable to the unique characteristics of the LCD panel. It is not a malfunction of the LCD.

After-image appears on the product.

 The power suddenly turned off.
 Is the sleep timer set?
 Check the power control settings. Power interrupted.
 "CAUTION! FAN STOP!" If the power is turned off after this message appears, it means that the fan is out of order. In this case, contact your local service center.

Specifications

The product specifications can change without prior notice for product improvement.

M2901S

| LCD Panel | 73.91 cm (29.1 inch) TFT (Thin Film Transistor) LCD (Liquid Crystal Display) Panel 0.1703 mm x RGB x 0.5108 mm (Pixel Pitch) | | | | | |
|---------------------|--|---|---|--|--|--|
| Power | Rated Voltage Power Consumption | AC 100-240 V~ 50 / 60 Hz On Mode DPMS Mode SW-OFF Mode Off Mode | z 3 A (Max.) : 90 W (Max.) : ≤ 3.0 W (Max.) : ≤ 0.5 W : ≤ 0.3 W | | | |
| Dimensions & Weight | | *D4 | | | | |
| | Width x Height x Depth 76.34 cm (30.05 inch) x 30.58 cm (12.03 inch) x 8.55 cm (3.36 inch) | | | | | |
| | Net 11.0 kg (24.25 lb) | | | | | |
| Video Signal | Max. Resolution | RGB : 1360 x 768 @ 60 Hz HDMI/DVI : 1366 x 768 @ 60 Hz - It may not be suppor depending on the OS or video card type. | | | | |
| | Recommended Resolution | RGB : 1366 x 768 @ 60 Hz HDMI/DVI : 1366 x 768 @ 60 Hz - It may not be supp depending on the OS or video card type. | | | | |
| | Horizontal Frequency | y RGB : 28 kHz to 70 kHz HDMI/DVI : 28 kHz to 70 kHz | | | | |
| | Vertical Frequency | RGB : 57 Hz to 63 Hz HDMI/DVI : 57 Hz to 63 H | z | | | |
| | Synchronization Type | Separate/Digital | | | | |
| Input Connector | 15-pin D-Sub type, HDMI (| digital), RS-232C, LAN | | | | |
| Environmental | Operational Condition | Temperature: 5 °C to 35 | °C , Humidity: 10 % to 80 % | | | |
| Conditions | Storage Condition | Temperature: -20 $^\circ\text{C}$ to 60 $^\circ\text{C}$, Humidity: $~5$ % to 90 % | | | | |

NOTE

Information in this document is subject to change without notice.

Specifications

The product specifications can change without prior notice for product improvement.

M3801S

| LCD Panel | 96.26 cm (37.9 inch) TFT (Thin Film Transistor) LCD (Liquid Crystal Display) Panel 0.4845 mm x RGB x 0.4845 mm (Pixel Pitch) | | | | | | |
|---------------------|--|--|--|--|--|--|--|
| Power | Rated Voltage Power Consumption | $\begin{array}{llllllllllllllllllllllllllllllllllll$ | | | | | |
| Dimensions & Weight | | r _D ₁ | | | | | |
| | Width x Height x Depth 98.64 cm (38.83 inch) x 29.94 cm (11.78 inch) x 9.0 cm (3.54 inch) | | | | | | |
| | Net 13.8 kg (30.42 lb) | | | | | | |
| Video Signal | Max. Resolution | RGB : 1920 x 1080 @ 60 Hz HDMI/DVI : 1920 x 1080 @ 60 Hz - It may not be supported depending on the OS or video card type. | | | | | |
| | Recommended Resolution | RGB : 1920 x 1080 @ 60 Hz HDMI/DVI : 1920 x 1080 @ 60 Hz - It may not be supported depending on the OS or video card type. | | | | | |
| | Horizontal Frequency | RGB : 28 kHz to 70 kHz HDMI/DVI : 28 kHz to 70 kHz | | | | | |
| | Vertical Frequency | RGB : 57 Hz to 63 Hz HDMI/DVI : 57 Hz to 63 Hz | | | | | |
| | Synchronization Type | Separate/Digital | | | | | |
| Input Connector | 15-pin D-Sub type, HDMI (| digital), RS-232C, LAN | | | | | |
| Environmental | Operational Condition | Temperature: 5 $^\circ\text{C}$ to 35 $^\circ\text{C}$, Humidity: 10 % to 80 % | | | | | |
| Conditions | Storage Condition | Temperature: -20 °C to 60 °C , Humidity: 5 % to 90 % | | | | | |

NOTE

Information in this document is subject to change without notice.

Specifications

PC Mode - Preset Mode

M2901S

| Preset mode | | Horizontal Frequency (kHz) | Vertical Frequency (Hz) | Preset mode | | Horizontal Frequency (kHz) | Vertical Frequency (Hz) |
|-------------|------------|----------------------------------|-------------------------------|----------------|-------------|----------------------------------|-------------------------------|
| 1 | 640 x 480 | 31.469 | 59.94 | 9 | 1280 x 720 | 45.0 | 60.0 |
| 2 | 720 x 400 | 31.468 | 70.08 | 10 | 1280 x 960 | 60.0 | 60.0 |
| 3 | 800 x 600 | 37.354 | 59.861 | 11 | 1360 X 480 | 29.934 | 59.988 |
| 4 | 800 x 600 | 37.879 | 60.317 | 12 1360 x 768 | | 47.72 | 59.799 |
| 5 | 1024 x 768 | 47.816 | 59.92 | 13 | 1360 x 768 | 47.712 | 60.015 |
| 6 | 1024 x 768 | 48.363 | 60.004 | 14 | 1366 x 768 | 47.13 | 59.66 |
| 7 | 1152 x 864 | 54.348 | 60.053 | 15 1280 x 1024 | | 63.668 | 59.895 |
| 8 | 1280 x 720 | 44.772 | 59.856 | 16 | 1280 x 1024 | 63.981 | 60.02 |

* 5, 6, 12 to 14 Select Resolution In SCREEN XGA Mode Menu

| | M3801S | | | | | | | | | | |
|-------------|--------|-------------|----------------------------------|-------------------------------|-------------|-------------|----------------------------------|-------------------------------|--|--|--|
| Preset mode | | Preset mode | Horizontal Frequency (kHz) | Vertical Frequency (Hz) | Preset mode | | Horizontal Frequency (kHz) | Vertical Frequency (Hz) | | | |
| Ì | 1 | 640 x 480 | 31.469 | 59.94 | 10 | 1280 x 720 | 44.772 | 59.856 | | | |
| | 2 | 720 x 400 | 31.468 | 70.08 | 11 | 1280 x 960 | 60.0 | 60.0 | | | |
| | 3 | 720 x 400 | 31.5 | 70.156 | 12 | 1360 x 768 | 47.72 | 59.799 | | | |
| | 4 | 800 x 600 | 37.354 | 59.861 | 13 | 1360 x 768 | 47.712 | 60.015 | | | |
| | 5 | 800 x 600 | 37.879 | 60.317 | 14 | 1366 x 768 | 47.13 | 59.66 | | | |
| | 6 | 1024 x 768 | 47.816 | 59.92 | 15 | 1280 x 1024 | 63.668 | 59.895 | | | |
| | 7 | 1024 x 768 | 48.363 | 60.004 | 16 | 1280 x 1024 | 63.981 | 60.02 | | | |
| | 8 | 1920 x 502 | 31.25 | 59.981 | 17 | 1920 x 1080 | 66.587 | 59.934 | | | |
| | 9 | 1152 x 864 | 54.348 | 60.053 | 18 | 1920 x 1080 | 67.5 | 60.0 | | | |

* 6, 7, 12 to 14 Select Resolution In SCREEN XGA Mode Menu

Power Indicator

| Mode | On Mode | DPM Mode | SW-OFF Mode | Off Mode |
|---------|---------|----------|-------------|----------|
| Product | Green | Red | Red | - |

Use this method to connect several products to a single PC. You can control several products at a time by connecting them to a single PC.

Connecting the cable

- Connect the RS-232C cable as shown in the picture.

The RS-232C protocol is used for communication between the PC and product. You can turn the product on/off, select an input source or adjust the OSD menu from your PC.



RS-232C Configurations

| 7-Wire Co | onfigurations (Star | ndard RS-232 | C cable) | 3-Wire Cor | nfigurations (Not | Standard RS-2 | 32C cable) |
|---|---------------------|---------------------------------|---|---|---------------------|---------------------------------|---|
| | PC | Monitor | | | PC | Monitor | |
| TXD RXD GND DSR DTR CTS RTS | 2 • | 2 3 5 4 6 7 8 | TXD RXD GND DSR DTR CTS RTS | TXD RXD GND DSR DTR CTS RTS | 2 • | 2 3 5 4 6 7 8 | TXD RXD GND DSR DTR CTS RTS |
| | D-Sub 9 (Female) | D-Sub 9 (Male) | | | D-Sub 9 (Female) | D-Sub 9 (Female) | |

Communication Parameter

- ▶ Baud Rate : 9600 buad Rate (UART)
- Data Length : 8 bit
- Parity Bit : None
- Stop Bit : 1bit
- Flow Control : None
- Communication Code : ASCII code
- Use a crossed (reverse) cable

A1

RS-232C

Controlling the Multiple Product

Command Reference List

| | COMMAND1 | COMMAND2 | DATA1 | DATA2 | DATA3 |
|------------------------|----------|----------|----------|----------|----------|
| 1. Power | k | а | 00 or 01 | | |
| Power | k | а | FF | | |
| 2. Input Select | k | b | 07 or 09 | | |
| 3. Input Select | х | b | 60 or a0 | | |
| 4. Aspect Ratio | k | С | 0a to 0c | | |
| 5. Contrast | k | g | 00 to 64 | | |
| 6. Brightness | k | h | 00 to 64 | | |
| 7. OSD Select | k | I | 00 or 01 | | |
| 8. Remote / key Lock | k | m | 00 or 01 | | |
| 9. Color Temp | k | u | 00 to 03 | | |
| 10. User-Red Adjust | k | V | 00 to 3c | | |
| 11. User-Green Adjust | k | W | 00 to 3c | | |
| 12. User-Blue Adjust | k | \$ | 00 to 3c | | |
| 13. Abnormal state | k | Z | FF | | |
| 14. Auto Configuration | j | u | 01 | | |
| 15. Lamp Fault check | d | р | FF | | |
| 16. Time | f | а | 00 to 06 | 00 to 17 | 00 to 3B |
| 17. On Timer On/Off | f | b | 00 or FF | 00 to FF | |
| 18. Off Timer On/Off | f | С | 00 or FF | 00 to FF | |
| 19. On Timer Time | f | d | 00 to 07 | 00 to 17 | 00 to 3B |
| 20. Off Timer Time | f | е | 00 to 07 | 00 to 17 | 00 to 3B |
| 21. Sleep Time | f | f | 00 to 08 | | |
| 22. Auto Sleep | f | g | 00 to 01 | | |
| 23. DPM Select | f | j | 00 to 01 | | |
| 24. Reset | f | k | 00 to 02 | | |
| 25. Power Saving | f | I | 00 to 03 | | |
| 26. Power Indicator | f | 0 | 00 or 01 | | |
| 27. H-Position | f | q | 00 to 64 | | |
| 28. V-Position | f | r | 00 to 64 | | |
| 29. Serial No. | f | У | FF | | |
| 30. S/W Version | f | Z | FF | | |
| 31. Product Type | f | V | FF | | |
| 32. Model Name | f | W | FF | | |

RS-232C

Controlling the Multiple Product

- Note 1: [Data] 0: Monday, 1: Tuesday, ... , 6: Sunday, (7: Everyday) [Data1] 00 to 23 Hours [Data2] 00 to 59 Minutes
- Note 2: [Data] 0: Write, FF: Read [Data1] bit0: Monday Timer On(1)/Off(0), ... , bit7: Everyday Timer On(1)/Off(0)

Transmission / Receiving Protocol

Transmission

[Command1][Command2][][Set ID][][Data][Cr] or [Command1][Command2][][Set ID][][Data] [][Data1][Cr] or [Command1][Command2][][Set ID][][Data1][][Data1][][Data2][Cr]

* [Command1]: First Command. (d, f, j, k)

* [Command2]: Second command.

* [Set ID]: Set up the Set ID number of product.

Range: 1 to 63[HEX]. By setting '0', server can control is all products.

In case of operating with more than 2 sets using set ID as '0' at the same time, it should not be checked the ACK message. Because all sets will send the ACK message, so it's impossible the check the whole ACK messages.

* [Data]: To transmit command data.

Transmit 'FF' data to read status of command.

* [Cr]: Carriage Return. ASCII code '0 x 0D'

* []: Space. ASCII code '0 x 20'

OK Acknowledgement

[Command2][][Set ID][][OK][Data][x] or [Command2][][Set ID][][OK][Data][Data1][x] or [Command2][][Set ID][][OK][Data][Data1][Data2][x]

* The Product transmits ACK (acknowledgement) based on this format when receiving normal data. At this time, if the data is data read mode, it indicates present status data. If the data is data write mode, it returns the data of the PC computer.

Error Acknowledgement

[Command2][][Set ID][][NG][Data][x]

* If there is error, it returns NG

Controlling the Multiple Product **RS-232C**

Acknowledgement

Acknowledgement

01: Power On



01. Power(Command : a)

To control Power On / Off of the Set.

Transmission

| | [k][a | a][][S | Set ID][][Data][Cr] |
|--|-------|--------|---------------------|
| | | _ | |

Data 00 : Power Off

▶ To show the status of Power On / Off.

Transmission

| [k][a][][Set ID][][Data][Cr] | |
|------------------------------|--|
| | |

Data : FF

02. Input Select(Command : k b)(Main Picture Input)

To select input source for the Set.

You can also select an input source using the INPUT button on the remote control.

Transmission

| | | [k][b][][Set ID][][Data][Cr] |
|--|--|------------------------------|
|--|--|------------------------------|

Data 07 : RGB(PC) 09 : HDMI(PC)

03. Input Select(Command : x b)

► To select input source foe the Set.

Transmission

| [x][b][][Set ID] | [][Data][Cr] |
|------------------|--------------|
| | |

Data 60 : RGB(PC) a0 : HDMI(PC)

04. Aspect Ratio(Command : k c) (Main picture format)

To adjust the screen format.

You can also adjust the screen format using the ARC(Aspect Ratio Control) button on remote control or in the Screen menu.

Transmission

Data 0a : Top 0b : Bottom 0c : Stretch

05. Contrast(Command : k g)

► To adjust screen contrast.

You can also adjust the contrast in the Picture menu.

Transmission

| [][3][][] |
|-----------|
|-----------|

Acknowledgement

[g][][Set ID][OK][Data][x]

[c][][Set ID][OK][Data][x]

Data Min: 00 to Max: 64

* Real data mapping 0 : step 0,, a : step 10,, 64 : step 100



Acknowledgement

Acknowledgement

Acknowledgement

[b][][Set ID][OK][Data][x]

[a][][Set ID][][OK][Data][x]

[a][][Set ID][][OK][Data][x]

Data 00 : Power Off 01 : Power On 09 : DPM

[b][][Set ID][OK][Data][x]

Controlling the Multiple Product **RS-232C**



06. Brightness(Command : k h)

To adjust screen brightness. You can also adjust the brightness in the Picture menu.

Transmission

| [k][h][][Set ID][] | [Data][Cr] |
|--------------------|------------|
| | |

Data Min: 00 to Max: 64

* Real data mapping 0 : step 0,, a : step 10,, 64 : step 100

07. OSD Select(Command : k l)

► To control OSD on/off to the set.

Transmission

| [k][i][][Set | ID][][Data][Cr] |
|--------------|-----------------|
| | |

Data 00 : OSD Off 01 : OSD On

08. Remote/Key Lock(Command : k m)

To control Remote Lock on/off to the set. This function, when controlling RS-232C, locks the remote control and the local keys.

Transmission

| [k][m][][Set ID][][Data][Cr] |
|------------------------------|
|------------------------------|

Data 00 : Off 01 : On

09. Color Temperature(Command : k u)

► To adjust the screen color temperature.

Transmission

[k][u][][Set ID][][Data][Cr]

Acknowledgement

Acknowledgement

[u][][Set ID][OK][Data][x]

[m][][Set ID][OK][Data][x]

Data 00 : Normal 01 : Cool 02 : Warm 03 : User

10. Color Temperature User-RED Adjust(Command : k v)

► To adjust the screen user red color temperature.

Transmission

| Transmission | Acknowledgement |
|--|----------------------------|
| [k][v][][Set ID][][Data][Cr] | [v][][Set ID][OK][Data][x] |
| Data Min : 00 to Max : 3c | |
| * Real data mapping 00 : -30,, 1e : 0, | , 3c : 30 |

Acknowledgement

[h][][Set ID][OK][Data][x]

Acknowledgement

[i][][Set ID][OK][Data][x]

Transmission / Receiving Protocol

11. Color Temperature User-Green Adjust(Command : k w)

To adjust the screen user green color temperature.

Transmission

| [k][w][][Set ID][][Data][Cr] | |
|------------------------------|--|
|------------------------------|--|

<u>Acknowledgement</u> [w][][Set ID][OK][Data][x]

Data Min : 00 to Max : 3c

* Real data mapping 00 : -30, , 1e : 0,, 3c : 30

12. Color Temperature User-Blue Adjust(Command : k \$)

► To adjust the screen user Blue color temperature.

Transmission

Data Min : 00 to Max : 3c

* Real data mapping 00 : -30, , 1e : 0,, 3c : 30

13. Abnomal state(Command : k z)

► Abnormal State : Used to Read the power off status when Stand-by mode.

Transmission

[k][z][][Set ID][][Data][Cr]

Data FF : Read

- 00 : Normal (Power on and signal exist)
- 01 : No signal
- 02 : Turn the monitor off by remote control
- 03 : Turn the monitor off by sleep time function
- 04 : Turn the monitor off by RS-232C function
- 08 : Turn the monitor off by off time function
- 09 : Turn the monitor off by auto sleep function

14. Auto Configuration(Command: j u)

► To adjust picture position and minimize image shaking automatically. it works only in RGB(PC) mode.

Transmission

| 1:11. JEILO - 4 | | |
|-----------------|----------------|--|
| IJIUJIJSet | IDJUUDatajUCrj | |

Data 01 : To set

15. Lamp fault Check(Command : d p)

To check lamp fault.

Transmission

| [d][p][][Set ID][][Data][Cr] | |
|------------------------------|--|
|------------------------------|--|

* The data is always FF(in Hex).

| [u][][Set ID][OK][Data][x] |
|----------------------------|

Acknowledgement

[p][][Set ID][OK][Data][x]

Data 00 : Lamp Fault 01: Lamp OK



Acknowledgement

Acknowledgement

[z][][Set ID][OK][Data][x]

[\$][][Set ID][OK][Data][x]

Acknowledgement

Controlling the Multiple Product RS-232C

Transmission / Receiving Protocol

16. Time(Command : f a)

► Set the current time.

| Transmission | Acknowledgement |
|---|---|
| [f][a][][Set ID][][Data1][Data2][Data3][Cr] | [a][][Set ID][][OK/NG][Data1][Data2][Data3][x] |
| [Data1] 0 : Monday 1 : Tuesday 2 : Wednesday 3 : Thursday 4 : Friday 5 : Saturday 6 : Sunday | * When reading data, FFH is inputted for [Data1], [Data2] and [Data3]. In other cases, all are treated as NG. |
| [Data2] 00 H to 17 H : 00 to 23 Hours | |
| [Data3] | |

00 H to 3 BH : 00 to 59 Minutes

17. On Timer On/Off(Command : f b)

► Set days for On Timer.

| Transmission | Acknowledgement |
|--|---|
| [f][b][][Set ID][][Data1][Data2][Cr] | [b][][Set ID][][OK/NG][Data1][Data2][x] |
| [Data1] 0 (Write), FFH(Read) | |
| [Data2] 00 H to FFH bit0 : Monday On Timer On(1), Off(0) bit1 : Tuesday On Timer On(1), Off(0) bit2 : Wednesday On Timer On(1), Off(0) bit3 : Thursday On Timer On(1), Off(0) bit4 : Friday On Timer On(1), Off(0) bit5 : Saturday On Timer On(1), Off(0) | |

bit6 :Sunday On Timer On(1), Off(0)

bit7 : Everyday On Timer On(1), Off(0)

Controlling the Multiple Product **RS-232C**

Transmission / Receiving Protocol

18. Off Timer On/Off (Command : f c) ▶ Set days for Off Timer.

| Transmission | Acknowledgement |
|---|---|
| [f][c][][Set ID][][Data1][Data2][Cr] | [c][][Set ID][][OK/NG][Data1][Data2][x] |
| [Data1] 0 (Write), FFH(Read) | |
| [Data2] 00 H to FFH bit0 : Monday Off Timer On(1), Off(0) bit1 : Tuesday Off Timer On(1), Off(0) bit2 : Wednesday Off Timer On(1), Off(0) bit3 : Thursday Off Timer On(1), Off(0) bit4 : Friday Off Timer On(1), Off(0) bit5 : Saturday Off Timer On(1), Off(0) bit6 :Sunday Off Timer On(1), Off(0) bit7 : Everyday Off Timer On(1), Off(0) | |
| 19. On Timer Time(Command : f d) ▶ Set On Timer. | |
| Transmission | Acknowledgement |
| [f][d][][Set ID][][Data1][Data2][Data3][Cr] | [b][][Set ID][][OK/NG][Data1][Data2][Data3][x] |
| [Data1] 0 : Monday 1 : Tuesday 2 : Wednesday 3 : Thursday 4 : Friday 5 : Saturday 6 : Sunday 7 : Everyday [Data2] 00 H to 17 H : 00 to 23 Hours [Data3] | * When reading data, FFH is inputted for [Data1], [Data2] and [Data3]. In other cases, all are treated as NG. |
| 00 H to 3 BH : 00 to 59 Minutes | |

Transmission / Receiving Protocol

20. Off Timer Time(Command : f e)

Set Off Timer.

| Transmission | Acknowledgement |
|---|--|
| [f][e][][Set ID][][Data1][Data2][Data3][Cr] | [e][][Set ID][][OK/NG][Data1][Data2][Data3][x] |
| [Data1] 0 : Monday 1 : Tuesday 2 : Wednesday 3 : Thursday 4 : Friday 5 : Saturday 6 : Sunday 7 : Everyday | |
| [Data2] 00 H to 17 H : 00 to 23 Hours | |

[Data3]

00 H to 3 BH : 00 to 59 Minutes

21. Sleep Time(Command : f f)

► Set Sleep Timer.

 Transmission
 Acknowledgement

 [f][f][[][Set ID][][Data][Cr]
 [f][][Set ID][][OK/NG][Data][x]

 [Data]
 [f][1][Set ID][][OK/NG][Data][x]

 0 : Off
 [f][1][Set ID][][OK/NG][Data][x]

 1 : 10
 2 : 20

 3 : 30
 4 : 60

 5 : 90
 6 : 120

 6 : 120
 7 : 180

 8 : 240
 8 : 240

22. Auto Sleep(Command : f g)

Set Auto Sleep.

| Transmission | Acknowledgement |
|------------------------------|---------------------------------|
| [f][g][][Set ID][][Data][Cr] | [g][][Set ID][][OK/NG][Data][x] |
| [Data] 00 : Off 01 : On | |

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Transmission / Receiving Protocol

23. DPM Select(Command : f j)

Set the DPM (Display Power Management) function.

Transmission

| [f][|][][Set ID][][Data][Cr] | |
|------|-------------------------|--|
| | | |

<u>Acknowledgement</u>

Acknowledgement

[j][][Set ID][][OK/NG][Data][x]

[k][][Set ID][][OK/NG][Data][x]

[Data] 00 : Off 01 : On

24. Reset(Command : f k)

Execute the Picture, Screen and Factory Reset functions.

Transmission

[f][k][][Set ID][][Data][Cr]

[Data]

- 0 : Picture Reset
- 1 : Screen Reset
- 2 : Factory Reset

25. Power saving(Command : f I)

► To set the Power saving mode.

Transmission

[f][i][][Set ID][][Data][Cr]

[Data]

- 0 : Off
- 1: (static level 1)
- 2: (static level 2)
- 3: (static level 3)

26. Power Indicator (Command : f o)

► To set the LED for Power Indicator.

Transmission

| [f][o][][Set] | Dl[l[Data][Cr] |
|----------------|----------------|
| 11000000 | |

[Data] 0 : Off 1 : On

Acknowledgement

[i][][Set ID][][OK/NG][Data][x]

Acknowledgement

[o][][Set ID][][OK/NG][Data][x]





27. H-Position (Command : f q)

► To set the Horizontal position

Transmission

[f][q][][Set ID][][Data][Cr]

* The data range is from 00 to 64(in Hex)

28. V-Position (Command : f r)

To set the Vertical position.

Transmission

|--|

* The data range is from 00 to 64(in Hex)

29. Serial No.(Command : f y)

► To read the serial numbers.

Transmission

| fl[v][][Set ID][][Data][Cr] | |
|-----------------------------|---|
| | |
| | _ |

Data FF (to read the serial numbers)

30. S/W Version(Command : f z)

Check the software version.

Transmission

[f][z][][Set ID][][Data][Cr]

Data FFH : Read

31. Product Type(Command : f v)

Check the product type.

Transmission

| | [f][v] | [][Se | t ID][][Data][Cr] |
|--|--------|-------|-------------------|
| | | - | |

Data FFH : Read

32. Model Name(Command : f w)

Check the model name.

Transmission

[f][w][][Set ID][][Data][Cr]

Data FFH : Read

Acknowledgement

[q][][Set ID][][OK/NG][Data][x]

Acknowledgement

[r][][Set ID][][OK/NG][Data][x]

Acknowledgement

[y][][Set ID][][OK/NG][Data][x]

Acknowledgement

[z][][Set ID][][OK/NG][Data][x]

Acknowledgement

[v][][Set ID][][OK/NG][Data][x]

Acknowledgement

[w][][Set ID][][OK/NG][Data][x]





IR Codes

How to connect

Connect your wired remote control to Remote Control port on the Product.

Remote Control IR Code

Output waveform

single pulse, modulated with 37.917 kHz signal at 455 kHz



Carrier frequency

FCAR = 1 / Tc = fosc / 12

Duty ratio = T1 / Tc = 1 / 3

Configuration of frame

1st frame

| Le | ead ode | | Low custom code | | | | | | | High custom code | | | | | | | | Data code | | | | | | | i | Data code | | | | | | | |
|----|------------|---|--------------------|------|------|----|----|----|----|---------------------|----|----|----|----|----|----|----|-----------|----|----|----|----|----|----|----|-----------|----|----|----|----|----|----|----|
| | | С | C, | 1 C2 | 2 C3 | C4 | C5 | C6 | C7 | C0 | C1 | C2 | C3 | C4 | C5 | C6 | C7 | D0 | D1 | D2 | D3 | D4 | D5 | D6 | D7 | D0 | D1 | D2 | D3 | D4 | D5 | D6 | D7 |

Repeat frame



Lead code



- 9 ms
- Bit description



Frame interval : Tf

• The waveform is transmitted as long as a key is depressed.



RS-232C

IR Codes

| | Code(Hexa) | Function | Note |
|----|------------|----------|---|
| 1 | 08H | POWER | Soft Power On/Off |
| 2 | 0BH | INPUT | Input Source Select Menu Open |
| 3 | 0EH | SLEEP | Sleep Time Control |
| 4 | 0DH | ARC | Aspect Ratio Correction. (Top, Bottom, Stretch) |
| 5 | 54H | AUTO | Auto Configuration (RGB Input Only) |
| 6 | 10H | 0 | R/C Button |
| 7 | 11H | 1 | R/C Button |
| 8 | 12H | 2 | R/C Button |
| 9 | 13H | 3 | R/C Button |
| 10 | 14H | 4 | R/C Button |
| 11 | 15H | 5 | R/C Button |
| 12 | 16H | 6 | R/C Button |
| 13 | 17H | 7 | R/C Button |
| 14 | 18H | 8 | R/C Button |
| 15 | 19H | 9 | R/C Button |
| 16 | 43H | MENU | Main Menu On/Off |
| 17 | 5BH | EXIT | Menu Exit |
| 18 | 00H | Up(▲) | Menu Navigation |
| 19 | 01H | Down(▼) | Menu Navigation |
| 20 | 03H | Left(◀) | Decrement Value, Select menu item |
| 21 | 02H | Right(►) | Increment Value, Select menu item |



Make sure to read the Safety Precautions before using the product.

Keep the Owner's Manual(CD) in an accessible place for furture reference.

The model and serial number of the SET is located on the back and one side of the SET. Record it below should you ever need service.

MODEL

SERIAL



WARNING -This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

Temporary noise is normal when powering ON or OFF this device.