Overview

Models

HP MSM310 Access Point (US)J9374BHP MSM310 Access Point (WW)J9379BHP MSM310 Access Point (JP)J9524B

Key features

- Single radio
- Intelligent traffic forwarding
- Self-healing, advanced mesh capabilities
- Client access
- Indoor industrial enclosures

Product overview

HP offers intelligent single and dual radio access points designed to provide reliable, easy-to-use wireless connectivity across networks. All HP MSM access points can be managed by any HP MSM controllers and the HP RF Manager for the RF security sensors. All HP MSM access points can also work in autonomous mode. HP MSM access points are IEEE 802.3af compliant and require a single Power over Ethernet (PoE) cable drop or can be powered directly via a power adaptor. HP offers a full range of both indoor and outdoor MSM access points.

Features and benefits

Quality of Service (QoS)

IEEE 802.1p prioritization

delivers data to devices based on the priority and type of traffic

• SpectraLink Voice Priority (SVP) support

prioritizes SpectraLink voice IP packets sent from a SpectraLink NetLink SVP server to SpectraLink wireless voice handsets to help ensure excellent voice quality

Wireless

- L2/L3/L4 classification: IEEE 802.1p VLAN priority, SpectraLink SVP, and DiffServ
- Wi-Fi MultiMedia (WMM), IEEE 802.11e EDCF, and Service-Aware priority assigned by Virtual Service Communities (VSC)
- O Maximum VoIP call capacity: 12 active calls on IEEE 802.11a/b/g/n

Network management

- Fully manageable using HP PCM 3.0 AU1 and HP Mobility Manager 3.0 AU2
- SNMP v2c, SNMP v3, MIB-II with Traps, and RADIUS Authentication Client MIB (RFC 2618)
- Embedded HTML management tool with secure access (SSL and VPN)
- Scheduled configuration and firmware upgrades from a central server

Diagnostic

- O Client event log records association, authentication, and DHCP events
- O Packet capture tool for Ethernet and IEEE 802.11 interfaces (PCAP format)
- O Data rate matrix

• RF management

 Automatically selects channel on power-up and continuously improves channel selection based on background interference scan



Overview

- Provides configurable background rogue scanning
- Automatically adjusts transmit power to reduce interference

Connectivity

Auto-MDIX

automatically adjusts for straight-through or crossover cables on all 10/100 ports

IEEE 802.3af Power over Ethernet (PoE) support

simplifies deployment and dramatically reduces installation costs by helping to eliminate the time and cost involved in supplying local power at each access point location

Mobility

• Anywhere, anytime wireless coverage

- O Single radio IEEE 802.11a/b/g access points
- O Per-radio software-selectable configuration of frequency bands
- O Self-healing, self-optimizing local mesh extends network availability
- Wi-Fi Alliance certified for interoperability with all 802.11a/b/g client devices
- O IEEE 802.3af PoE or external power cord on selected models

Interoperability

Wi-Fi Alliance certifications, including IEEE 802.11g Wi-Fi and WPA2 to help ensure multivendor interoperability

Virtual Service Communities (VSCs)

- O Up to 16 SSIDs, each with unique MAC address, configurable SSID broadcasts
- Individual security and QoS profiles per VSC
- Configurable DTIM and minimum data rate per VSC
- Each VSC can be mapped to separate IEEE 802.10 VLANs
- WMM and/or WMM-PS
- Security filter
- IP filter

AP client access control functions

- IEEE 802.1X authentication using EAP-SIM, EAP-FAST, EAP-TLS, EAP-TTLS, and PEAP
- O MAC address authentication using local or RADIUS access lists
- O RADIUS AAA using EAP-MD5, PAP, CHAP, and MS-CHAPv2
- RADIUS Client (RFC 2865 and 2866) with location-aware support
- O Layer 2 wireless client isolation

• Auto Channel Select (ACS)

helps reduce radio co-channel interference by automatically selecting the radio channel with the least interference

MSM325 and MSM335 with HP RF sensor license Included

are ready, out of the box, to function as an RF monitor for the HP RF Manager IDS/IPS system

Security

• Choice of IEEE 802.11i, WPA2, or WPA

locks out unauthorized wireless access by authenticating users prior to granting network access; robust Advanced Encryption Standard (AES) or Temporal Key Integrity Protocol (TKIP) encryption secures the data integrity of wireless traffic

Local wireless bridge client traffic filtering

when enabled, prevents communication between wireless devices associated with the same access point

IEEE 802.1X:

provides port-based user authentication with support for Extensible Authentication Protocol (EAP) MD5, TLS, TTLS, and PEAP with choice of AES, TKIP, and static or dynamic WEP encryption for protecting wireless traffic between authenticated clients and the access point



Overview

Warranty and support

- Lifetime warranty
 - for as long as you own the product with advance replacement and next-business-day delivery (available in most countries)†
- Electronic and telephone support
 limited electronic and telephone support is available from HP; to reach our support centers, refer to
 www.hp.com/networking/contact-support; for details on the duration of support provided with your product purchase, refer to www.hp.com/networking/warrantysummary
- Software releases
 - to find software for your product, refer to **www.hp.com/networking/support**; for details on the software releases available with your product purchase, refer to **www.hp.com/networking/warrantysummary**

tHP warranty includes repair or replacement of hardware for as long as you own the product, with next business day advance replacement (available in most countries). The disk drive included with HP AllianceOne Advanced Services and Services zl Modules, HP Threat Management Services zl Module, HP AllianceOne Extended zl Module with Riverbed Steelhead, HP MSM765zl Mobility Controller and HP Survivable Branch Communication zl Module powered by Microsoft Lync has a five-year hardware warranty. For details, refer to the Software license and hardware warranty statements at www.hp.com/networking/warranty.



Configuration

HP MSM-802.11a/b/g Access Point Series accessories

Power Supply HP MSM31x/MSM32x Power Supply J9405A

See Configuration

Note:1

HP 1-Port Power Injector J9407B

See Configuration

Note:1

Mounting Kit HP MSM310/MSM320 Access Point Mounting Bracket J9403A

External Antenna HP 5 dBi Indoor/Outdoor Omnidirectional Antenna J8441A

HP 8 dBi Outdoor Omnidirectional Antenna J8444A

HP 3 dBi Dual-Band Diversity Antenna J8997A

HP 7 dBi Dual-Band Directional Antenna J8999A

HP Antenna Lightning Arrester J8996A

Wireless Antenna HP Dual Band Indoor Short Omnidirectional Antenna J9401A

Accessory Product Details

Configuration Rules:

Note 1 Localization required. (See Localization Menu)

NOTE: Details are not available for all accessories. The following specifications were available at the time of publication.



Technical Specifications

HP MSM310 Access Point (US) (J9374B) HP MSM310 Access Point (WW) (J9379B) HP MSM310 Access Point (JP) (J9524B)

Ports 2 RJ-45 autosensing 10/100 ports (IEEE 802.3 Type 10BASE-T, IEEE 802.3u Type 100BASE-TX); Duplex:

half or full

AP characteristics **Radios** Single (a/b/g)

> **Radio operation modes** Client access, Local mesh, Packet capture

AP operation modes Autonomous and controlled

Wi-Fi Alliance a/b/g Wi-Fi Certified

Certification*

* HP access points and access devices are Wi-Fi Certified, providing our customers with the assurance that these products have met and passed the rigorous interoperability testing preformed by the Wi-Fi Alliance

Organization. See the Specifications section of this series for more information.

Dimensions 6.4(w) x 6.52(d) x 1.88(h) in. (16.26 x 16.56 x 4.78 cm) **Physical characteristics**

> Weight 1.41 lb. (0.64 kg) **Enclosure** Indoor, plenum rated

32°F to 122°F (0°C to 50°C) **Environment** Operating temperature

Operating relative

humidity

5% to 95%, noncondensing

Nonoperating/Storage

temperature

-40°F to 176°F (-40°C to 80°C)

Nonoperating/Storage

relative humidity

5% to 95%, noncondensing

Electrical characteristics Description

Frequency band and

Operating channels

IEEE 802.3af PoE compliant or 5 VDC from available AC power supply

Maximum power rating 6.5 W

Antenna Connector (2) RP-SMA with diversity

2

Antenna 2) 2 dBi dual-band 2.4/5 GHz omnidirectional antennas

Number of external

antennas

FCC

2.412 - 2.462 GHz (1 - 11 channels) 5.180 - 5.240 GHz (36 - 48 channels)

5.745 - 5.825 GHz (149 - 165 channels)

EN 2.412 - 2.472 GHz (1 - 13 channels) 5.180 - 5.240 GHz (36 - 48 channels)

2.412 - 2.472 GHz (1 - 13 channels)

RCR 5.170 - 5.230 GHz (34 - 46 channels)

FCC Part 15.247; FCC Part 15.407 (US); RSS-210 (Canada); EN 300 328; ARIB STD-T66; IDA Registration Radio

(Singapore); MIC approval (Korea); RCR STD-33; ARIB STD-T71 (Japan); EN 301 893 (EU)

Safety UL 2043; IEC 60950-1; EN 60950-1; EN 60601-1-2

Emissions EN 55022 Class B; EN 60601-1-2; EN 301 489-1; EN 301 489-17; ICES-003 Class B; FCC Part 15, Class B

RF Exposure FCC Bulletin 0ET-65C; RSS-102; EN 50385 **Notes** Maximum transmit power varies by country.



Technical Specifications

Services

3-year, 4-hour onsite, 13x5 coverage for hardware (UN687E)

3-year, 4-hour onsite, 24x7 coverage for hardware (UN688E)

3-year, 4-hour onsite, 24x7 coverage for hardware, 24x7 software phone support (UN690E)

3-year, 24x7 SW phone support, software updates (UN689E)

1-year, post-warranty, 4-hour onsite, 13x5 coverage for hardware (HR924E)

1-year, post-warranty, 4-hour onsite, 24x7 coverage for hardware (HR925E)

1-year, post-warranty, 4-hour onsite, 24x7 coverage for hardware, 24x7 software phone support (HR926E)

4-year, 4-hour onsite, 13x5 coverage for hardware (USO21E)

4-year, 4-hour onsite, 24x7 coverage for hardware (USO22E)

4-year, 4-hour onsite, 24x7 coverage for hardware, 24x7 software phone (USO23E)

4-year, 24x7 SW phone support, software updates (US024E)

5-year, 4-hour onsite, 13x5 coverage for hardware (US025E)

5-year, 4-hour onsite, 24x7 coverage for hardware (US026E)

5-year, 4-hour onsite, 24x7 coverage for hardware, 24x7 software phone (USO27E)

5-year, 24x7 SW phone support, software updates (US028E)

3 Yr 6 hr Call-to-Repair Onsite (UW419E)

4 Yr 6 hr Call-to-Repair Onsite (UW420E)

5 Yr 6 hr Call-to-Repair Onsite (UW421E)

1-year, 6 hour Call-To-Repair Onsite for hardware (HR928E)

1-year, 24x7 software phone support, software updates (HR927E)

1-year, 24x7 software phone support, software updates + Next Business Day Hardware Exchange (HV150E)

1-year, 24x7 software phone support, software updates + 4 hour hardware exchange (HV151E)

3-year, 24x7 software phone support, software updates + Next Business Day Hardware Exchange (HV152E)

3-year, 24x7 software phone support, software updates + 4 hour Hardware Exchange (HU318E)

4-year, 24x7 software phone support, software updates + Next Business Day Hardware Exchange (HU319E)

4-year, 24x7 software phone support, software updates + 4 hour Hardware Exchange (HU320E)

5-year, 24x7 software phone support, software updates + Next Business Day Hardware Exchange (HU321E)

5-year, 24x7 software phone support, software updates + 4 hour Hardware Exchange (HU322E)

Refer to the HP website at: www.hp.com/networking/services for details on the service-level descriptions and product numbers. For details about services and response times in your area, please contact your local HP sales office.

Radio characteristics: IEEE 802.11a/b/g

	IEEE 802.11a	IEEE 802.11a	IEEE 802.11b	IEEE 802.11b	IEEE 802.11g	IEEE 802.11g
Data rate	6 Mbps	54 Mbps	1 Mbps	11 Mbps	6 Mbps	54 Mbps
Receiver sensitivity	-87 dBm	-67 dBm	-94 dBm	-87 dBm	-87 dBm	-70 dB
Transmit power	18 dBm	12 dBm	18.5 dBm	18.5 dBm	18 dBm	13 dBm



HP MSM-802.11a/b/g Access Point Series

QuickSpecs

Accessories

HP MSM-802.11a/b/g Access Point Series accessories

Power Supply	
HP MSM31x/MSM32x Power Supply	J9405A
HP 1-Port Power Injector	J9407B
Mounting Kit	
HP MSM310/MSM320 Access Point Mounting Bracket	J9403A
External Antenna	
HP 5 dBi Indoor/Outdoor Omnidirectional Antenna	J8441A
HP 8 dBi Outdoor Omnidirectional Antenna	J8444A
HP 3 dBi Dual-Band Diversity Antenna	J8997A
HP 7 dBi Dual-Band Directional Antenna	J8999A
HP Antenna Lightning Arrester	J8996A
Wireless Antenna	
HP Dual Band Indoor Short Omnidirectional Antenna	J9401A



Accessory Product Details

NOTE: Details are not available for all accessories. The following specifications were available at the time of publication.

HP MSM31x/MSM32x	Physical characteristics	Dimensions	3.35(d) x 1.97(w) x 1.27(h) in. (8.5 x 5 x 3.22 cm)		
Power Supply (J9405A)		Weight	0.88 lb. (0.4 kg)		
	Environment	Operating temperature	32°F to 104°F (0°C to 40°C)		
		Operating relative humidity	5% to 95%, noncondensing		
		Nonoperating/Storage temperature	-4°F to 176°F (-20°C to 80°C)		
		Nonoperating/Storage relative humidity	5% to 95%, noncondensing		
	Electrical characteristics	Voltage	100-240 VAC		
		Current	0.5/0.3 A		
		Frequency	50/60 Hz		
		Notes	Output voltage: 5 VDC		
	Services	Refer to the HP website at: www.hp.com/networking/services for details or the service-level descriptions and product numbers. For details about service and response times in your area, please contact your local HP sales office.			
HP 1-port Power Injector	Physical characteristics	Dimensions	5.71(d) x 2.36(w) x 1.22(h) in. (14.5 x 6 x 3.1 cm)		
(J9407B)		Weight	1 lb. (0.45 kg)		
	Environment	Operating temperature	32°F to 104°F (0°C to 40°C)		
		Operating relative humidity	5% to 93%, noncondensing		
		Nonoperating/Storage temperature	-4°F to 158°F (-20°C to 70°C)		
		Nonoperating/Storage relative humidity	5% to 95%, noncondensing		
		Altitude	up to 10,000 ft. (3 km)		
	Electrical characteristics	Voltage	100-240 VAC		
		Current	0.3/0.2 A		
		Frequency	50/60 Hz		
		Notes	IEEE 802.3af compliant		
	Safety	UL 60950; EN 60950			
	Emissions	EN 55024; EN 55022 (CISPR 22) Class B with FTP Cabling; FCC Part 15, Claswith FTP cabling			
	Notes	The 1-port power converter has 1 AC power cord input, 1 RJ-45 10/100/1000 Mbps port for data coming from the network infrastructure, and 1 RJ-45 for			



access point.

data plus IEEE 802.3af-compliant PoE for Gigabit Ethernet to power the

Accessory Product Details

Services Refer to the HP website at: www.hp.com/networking/services for details on

the service-level descriptions and product numbers. For details about services

and response times in your area, please contact your local HP sales office.

HP 5 dBi Indoor/Outdoor

Omnidirectional Antenna

(J8441A)

Electrical characteristics Frequency range 1

2400 - 2500

Gain 1 dBi (with antenna

4.4

cable)

VSWR max 1.7:1

E-Plane (3 dB beamwidth) 31 degrees H-Plane (3 dB beamwidth) Omnidirectional **Polarization** Linear (vertical)

Impedance (Ohms) 50

RF connector Reverse SMA (male) Cable length 2.75 ft. (0.84 m)

Physical characteristics Dimensions

11.5(h) in. (29.21 cm) Wind surface area 0.08 sq. ft. (0.01 sq. m) **Wind survival** 125.1 mph (201.13 km/hr)

Weight 0.30 lb. (0.14 kg)

Mounting style Ceiling T-bar, I-beam, or mast

Enclosure Polycarbonate

Environment Operating temperature -22°F to 131°F (-30°C to 55°C) -40°F to 149°F (-40°C to 65°C)

temperature

Nonoperating/Storage

Services

Refer to the HP website at: www.hp.com/networking/services for details on the service-level descriptions and product numbers. For details about services

and response times in your area, please contact your local HP sales office.

HP 8 dBi Outdoor Omnidirectional Antenna

(J8444A)

Electrical characteristics Frequency range 1

2400 - 2500

8

Gain 1 dBi (with antenna

cable)

VSWR max 1.5:1 **E-Plane** (3 dB beamwidth) 13 degrees H-Plane (3 dB beamwidth) Omnidirectional

Polarization Linear (vertical)

Impedance (Ohms) 50 RF connector N (male)

Cable length 2.75 ft. (0.84 m)

Physical characteristics Dimensions 25.25(h) in. (64.14 cm)

> Wind surface area 0.11 sq. ft. (0.01 sq. m) Wind survival 125 mph (201.13 km/hr)



Accessory Product Details

Weight 0.5 lb. (0.23 kg)

Mounting style Mast

Enclosure Polycarbonate

Environment Operating temperature -22°F to 131°F (-30°C to 55°C)

Nonoperating/Storage -40°F to 149°F (-40°C to 65°C)

4

temperature

Services Refer to the HP website at: www.hp.com/networking/services for details on

the service-level descriptions and product numbers. For details about services and response times in your area, please contact your local HP sales office.

HP 3 dBi Dual-Band Diversity Antenna (J8997A) **Electrical characteristics** Frequency range 1 2400 - 2500

Gain 1 dBi (with antenna 3

cable)

Frequency range 2 4900 - 5990

Gain 2 dBi (with antenna

cable)

VSWR max 2.0:1

E-Plane (3 dB beamwidth) 60 degrees

E-plane radiation plots 2.45 GHz, E Plane **H-Plane** (3 dB beamwidth) Omnidirectional **H-plane radiation plots** 2.45 GHz, H Plane

Impedance (Ohms)50GroundingDC

RF connector Reverse SMA (male) **Cable length** 2.75 ft. (0.84 m)

Physical characteristics

Dimensions 6.16(d) x 3.66(w) x 0.89(h) in. (15.65 x 9.3 x 2.26

cm)

Weight 0.5 lb. (0.23 kg)

Mounting style Ceiling grid

Enclosure PVC/Acrylic

Environment Operating temperature -22°F to 131°F (-30°C to 55°C)

Nonoperating/Storage -40°F to 149°F (-40°C to 65°C)

temperature

Services Refer to the HP website at: www.hp.com/networking/services for details on

the service-level descriptions and product numbers. For details about services and response times in your area, please contact your local HP sales office.

Accessory Product Details

HP 7 dBi Dual-Band Directional Antenna (J8999A) Electrical characteristics Frequency range 1

Frequency range 1 2400 - 2500

Gain 1 dBi (with antenna 6.9

cable)

Frequency range 2 4900 - 5990

Gain 2 dBi (with antenna 7.7

cable)

VSWR max 2.0:1

E-Plane (3 dB beamwidth) 66 degrees

E-plane radiation plots E Plane 2.45 GHz **H-Plane** (3 dB beamwidth) 68 degrees

H-plane radiation plots H Plane 2.45 GHz **Polarization** Linear (vertical)

Impedance (Ohms) 50

RF connector Reverse SMA (male)
Cable length 2.75 ft. (0.84 m)

Physical characteristics

Dimensions 5.16(d) x 5.16(w) x 1.37(h) in. (13.11 x 13.11 x

3.48 cm)

 Wind surface area
 0.12 sq. ft. (0.01 sq. m)

 Wind survival
 120 mph (193.08 km/hr)

Weight 0.5 lb. (0.23 kg)

Mounting style Flush wall mount, articulating wall, or mast

Enclosure PVC/Acrylic

Front-to-back ratio (dB) 10

Environment Operating temperature -22°F to 131°F (-30°C to 55°C)

Nonoperating/Storage

temperature

Dimensions

Refer to the HP website at: www.hp.com/networking/services for details on

2.4(d) x 0.9(w) x 1.2(h) in. (6.1 x 2.29 x 3.05 cm)

-40°F to 149°F (-40°C to 65°C)

the service-level descriptions and product numbers. For details about services and response times in your area, please contact your local HP sales office.

HP Antenna Lightning Arrester (J8996A) Electrical characteristics VSWR max

/SWR max 1.4:1

Physical characteristics

Notes

Services

Input RF power, 100 MHz/6000 MHz: 250 W/10 W

50 Meg Ohm insulation resistance Maximum insertion loss of 0.4 dB

Services

Refer to the HP website at: www.hp.com/networking/services for details on the service-level descriptions and product numbers. For details about services

and response times in your area, please contact your local HP sales office.

HP MSM-802.11a/b/g Access Point Series

Accessory Product Details

HP Dual Band Indoor Short Physical characteristics Dimensions 3.78(h) in. (9.59 cm)
Omnidirectional Antenna Rase diameter 0.37 in (0.93 cm)

 Omnidirectional Antenna
 Base diameter
 0.37 in. (0.93 cm)

 (J9401A)
 3.1 dB: (2.45 CUz) 3.4 dB: (4.0 CUz) 3.6 dB: (5.45 CUz) 3.4 dB: (4.0 CUz) 3.5 dB: (5.45 CUz) 3.4 dB: (4.0 CUz) 3.4 dB: (4.0

Notes 2.1 dBi (2.45 GHz), 2.4 dBi (4.9 GHz), 2.6 dBi (5.25 GHz), 3.4 dBi (5.875 GHz)

Polarization: vertical, omnidirectional VSWR 2:1 max. across all bands

Electrical characteristics Connector RP-SMA

Services Refer to the HP website at: www.hp.com/networking/services for details on

the service-level descriptions and product numbers. For details about services and response times in your area, please contact your local HP sales office.

To learn more, visit: www.hp.com/networking

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