



arlo™

Arlo Go Quick Start Guide



# What's Included



Arlo Go camera with  
AT&T SIM card



Power adapter



Rechargeable  
battery



Mount screws



Mount

# Activate Your SIM Card

The camera uses the AT&T network\* to send pictures and video to your Arlo account in the cloud.

## ➤ **To activate your SIM card:**

If you know your AT&T Enterprise Sales Contact, contact that person with your Arlo Go SIM ICCID and device IMEI. Both the SIM ICCID and the IMEI display on the retail box.

If you don't know your AT&T Enterprise Sales Contact, call AT&T Mobility Sales & Services at 1-800-331-0500.

This service is available Monday through Friday from 8 a.m. to 5 p.m., Central Time.

\* Requires a wireless service plan. Additional restrictions and data charges may apply. Coverage and service not available everywhere.

# Get the Arlo App

For the best experience, download the Arlo app for your smartphone by scanning this QR code.



[arlo.netgear.com](https://arlo.netgear.com)

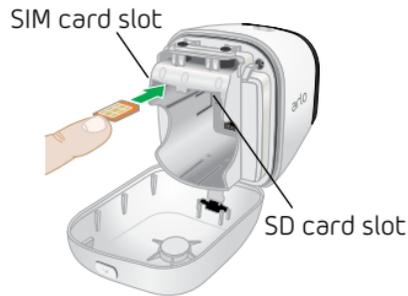


# Insert the SIM Card Into Your Arlo Go Camera

The Arlo Go camera comes with an AT&T SIM card installed. If a SIM card is not installed, insert a card into the SIM card slot.

## ➤ To insert a SIM card:

1. Unlock the battery compartment by pressing and holding the latch.
2. Gently pull the battery door back to open the compartment.
3. Align the gold SIM contacts.
4. Insert the SIM card into the SIM card slot.



**Note:** *If you plan to store video recordings on an SD card, insert the SD card now.*

# Insert the Battery Into Your Arlo Go Camera

If power is available, you can plug your camera in and use it in powered mode. Best practice is to insert the battery into your Arlo Go camera even if you plan to power the camera using the power adapter.

## ➤ To insert the battery:

1. Align the battery contacts.
2. Insert the battery.
3. Close the battery door.



# Set Up Your Arlo Go Camera

Use the Arlo app and your Arlo account to set up your Arlo Go camera. If you already set up an Arlo account, you can add the Arlo Go camera to your account.

During setup, your Arlo Go camera must be connected to the AT&T network. Note: This requires that you are using a compatible device and a mobile service plan. Additional restrictions and data charges might apply. Coverage and service are not available everywhere.

After you add your Arlo Go camera to your Arlo account, you can place the Arlo Go camera anywhere in AT&T's network coverage area.

For information about optimizing mobile connectivity, scan this QR code or visit <http://tinyurl.com/jyoysqo>.



➤ **To create a new Arlo account:**

1. Launch the Arlo app from your smartphone, tap the **New System Setup** button, and select **Arlo Go**.

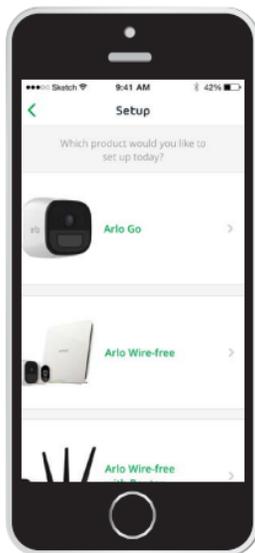
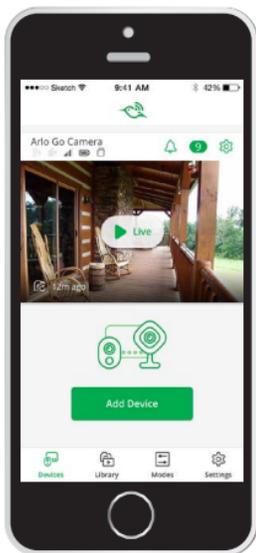
If you are using a computer, visit [arlo.netgear.com](http://arlo.netgear.com).

2. Follow the onscreen instructions.



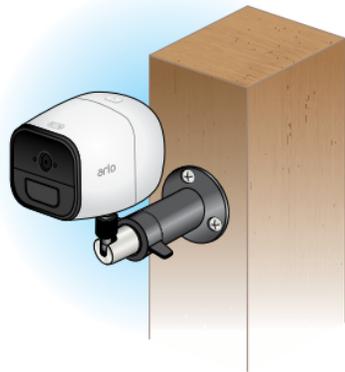
➤ **To add an Arlo Go camera to an existing Arlo account:**

1. If you already set up an Arlo account, log in, and click or tap **Add Device**.
2. Follow the onscreen instructions.



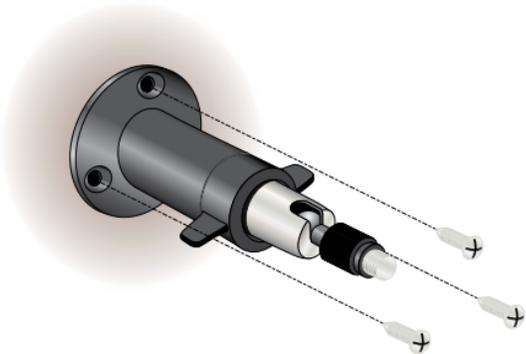
# Place Your Camera

You can place your camera on a flat surface or mount it.

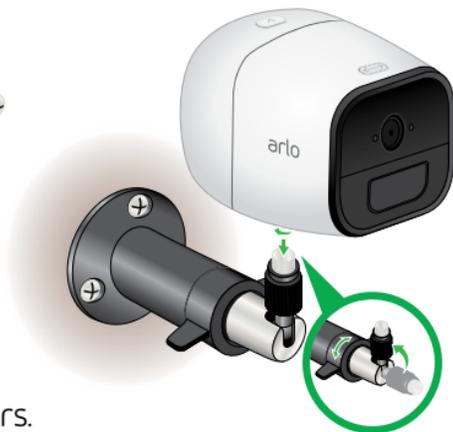


➤ **To mount the camera on a wall:**

1. Place the wall plate and secure it with three screws.



2. Attach the camera to the wall plate.  
If you're mounting the camera to drywall, be sure to use the included plastic drywall anchors.



# Charge Your Arlo Go Battery

The Arlo Go battery is partially charged when it leaves the factory.

➤ **To recharge the battery:**

1. Connect the power adapter to the camera.

**Caution:** You must use an Arlo Go power adapter to charge the battery. Do not try to power the camera or charge the battery with any power adapter other than the one provided with the Arlo Go camera.

2. Plug the power adapter into an electrical outlet.



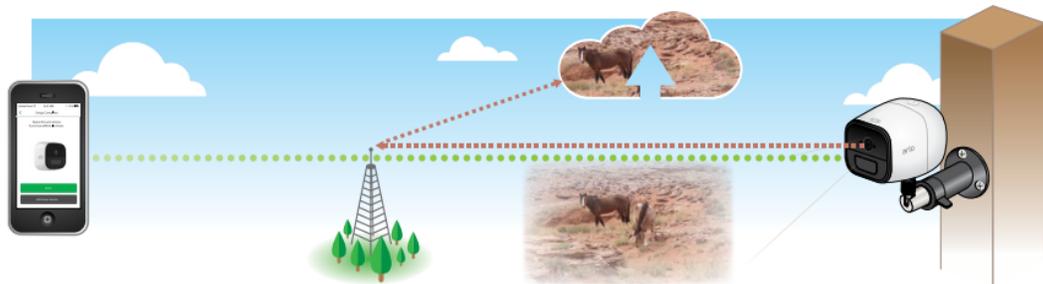
The camera LED lights solid blue for two seconds when the camera battery is fully charged.

# Arlo Go Access and Cloud Storage

The Arlo Go camera is designed to connect to the AT&T network.\*  
Note: This requires that you are using a compatible device and a WiFi service plan. Additional restrictions and data charges might apply. Coverage and service are not available everywhere.

During setup you can add the camera to your Arlo account.

After setup, the Arlo Go camera uses the AT&T network\* to send recordings to the cloud storage associated with your Arlo account.\*\*



\* Requires a wireless service plan. Additional restrictions and data charges may apply. Coverage and service not available everywhere.

\*\* May incur data rates and usage.

# You're Done!

Congratulations! Your Arlo Go camera is set up and ready to go.

The camera comes with an SD card slot that supports SD cards (sold separately) with a capacity of up to 32G of storage. If you inserted an SD card and your camera is offline, the camera recordings are stored on the SD card.

*Note: You must insert the SD card before powering the camera on.*

To view useful tutorial videos, find troubleshooting tips, or get support, visit [support.arlo.com](https://support.arlo.com).

# Camera LED Guide



**Solid amber**  
No SIM card is inserted or the SIM card is damaged.

**Very slow blinking blue**  
The camera is powering on.

**Slow blinking amber**  
Mobile network coverage is not available.

**Fast blinking amber**  
The camera connected to the cellular network but it cannot connect to the cloud.

**Slow blinking blue**  
The camera is ready to scan the QR code.

**Blinking amber and purple**  
The SD card type is invalid.

For more information, visit <http://tinyurl.com/h8csb5a> or scan this QR code:

**Fast blinking blue**  
The camera is connected to the cloud.

**Blinking amber and blue**  
The camera is receiving a firmware upgrade.



**Blinking blue and purple**  
The camera is connecting to the network and the cloud.

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## Compliance

For the current EU Declaration of Conformity, visit  
[http://kb.netgear.com/app/answers/detail/a\\_id/11621/](http://kb.netgear.com/app/answers/detail/a_id/11621/).

For regulatory compliance information, visit  
<http://www.netgear.com/about/regulatory/>.

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